

# Access to Buildings and Grounds

The organization's buildings and landscape are physically accessible to all visitors, staff, and volunteers.

**Visitor Questions:** *Can I get in the building and experience the landscape? Does the museum/site have facilities to meet my basic needs? Are there good programmatic accommodations for areas I can't access?*

## Emerging

*"No, but we want to do better."*

- We understand a museum is a place of public accommodation and must meet ADA requirements for entrances, parking, and public spaces.
- All pathways are regularly maintained and kept clear of debris.
- Entrances and exits are clearly marked with rules and regulations and hours of access.
- Building(s) **do not** have a designated accessible public entrance.
- We are aware that transportation can be a barrier to access.
- We provide some access to seating, restrooms, and other basic comforts for visitors.

## Basic

*"Mostly, we meet the legal requirements and reach out to some communities."*

- Visitor and staff parking areas meet ADA Standards.
- There is a pathway to the site's **main** building that meets ADA standards.
- There is **one** accessible entrance to the site's **main** building.
- The accessible entrance is clearly marked with the International Symbol of Accessibility.
- Signage directs visitors to the accessible entrance from parking and inaccessible entrances.
- Interior doors meet ADA standards.
- Ticketing/admissions desks meet ADA standards.
- The facility has **one** public restroom for each gender (or unisex) that meets ADA standards.
- We offer low-cost memberships or discounted admission tickets to specific audiences.

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### Good

*“Yes, we’re listening for ways to better engage new communities.”*

- **All** building entrances meet ADA standards.
- **All** exterior and interior pathways meet ADA standards.
- Permanent or semi-permanent seating is provided at multiple locations in **all** exterior spaces.
- We offer free admission for **caretakers or companions** to visitors with disabilities.
- We offer **discounts for fee-based** programming, exhibitions, or presentations.
- Staff who regularly engage with visitors use methods to communicate with those who are nonverbal.
- Service animal relief areas are present and clearly marked.

### Better

*“Yes, we’re aiming for inclusivity and collaborate with and for our communities.”*

- Free parking is available to all visitors and staff.
- Improvements to buildings and grounds are designed to promote ease of use, universal design, and a welcoming environment for all visitors.
- All entrances, visitor comforts, and seating are designed based on principles of universal design.
- We maintain a fragrance-free environment in public and staff areas where possible.
- Free admission is available for students and/or people eligible for public assistance programs, **without the need to show identification.**
- Staff compensation is equitable with other similar organizations regionally and nationally.